



TSI 2023 Flagship Technical Support Project

INTEGRATED CARE

Towards person-centred integrated care

DESCRIPTION OF THE FLAGSHIP

This Flagship Technical Support Project aims at helping Member States, notably the ministries of health and the ministries of social affairs to design and implement structural reforms in the areas of **health, social care and long-term care**. It will help strengthen the coordination between these sectors and the integration of the different levels of care provision, by putting the person at the centre of services to ensure better access and better quality of care at every stage of life.

The proposed flagship project targets areas that are relevant for regional/local administrations: health, social care and long-term care.

IMPACT OF THE FLAGSHIP

- Reinforced ability of Member States to develop high-level strategies and operational plans for the provision of integrated care
- Strengthened managerial and operational capacity to prepare and implement integrated care reforms at national and regional/local level
- Improved ability to assess the barriers and drivers for integrated care development at national and regional/local level
- Increased ability to understand the key elements in the funding and design of integrated services in different contexts
- Improved gender equality
- Increased cohesion between regions

OBJECTIVES

- ✓ Support national and regional/local administrations in investigating, designing and implementing strategies for integrating health, social care and long-term care
- ✓ Create a system in which all care providers act in a coordinated manner for the benefit of people
- ✓ Improve people's access to and the quality of health, social and long-term care
- ✓ Support the implementation of EU priorities on health and social care, including the upcoming European Care Strategy and proposal for a Council recommendation on long-term care

MEASURES OF TECHNICAL SUPPORT PROVIDED

This flagship project identifies four work packages, each with their Own set of deliverables that will be tailored to each Member State. Member States can request support for one or more work packages.

MAP EXISTING INFORMATION SYSTEMS, DELIVERY MODELS AND DATABASES ON THE PROVISION OF HEALTH, SOCIAL AND LONG-TERM CARE SERVICES

- Assessing care services, gaps and barriers to an effective delivery of care
- Evaluation of primary care, hospital care, long-term care and mental care services from various perspectives: legislation, governance, resources, funding, capacity or e-tools
- Identification of barriers to the effective organisation and delivery of care, including barriers to the provision of integrated care

DEVELOP A STRATEGY AND A ROADMAP FOR ACHIEVING INTEGRATED CARE

- Prepare and create new roles, processes and working practices that integrate health, social and long-term care services, including by building on existing instruments (i.e., World Health Organisation Country assessment framework for integrated delivery of long-term care)
- Create new systems to support information sharing & cooperation across care teams
- Prepare and deploy integrated care solutions at national or regional/local level
- Support the vertical integration of care provision, i.e., primary care and hospital care
- Support the horizontal integration of care provision, i.e., health and social care, by putting the person at the centre of the system and by ensuring gender equality

EXCHANGE OF GOOD PRACTICES WITH OTHER MEMBER STATES AND STAKEHOLDER CONSULTATIONS

SUPPORT THE DIGITALISATION OF CARE

- Build and deploy digital solution in a way to ensure that the digitalisation of health, social and long-term care relies on digital solutions in an interoperable manner

RRF/RRP RELEVANCE

This flagship project is relevant for the implementation of the Recovery and Resilience Facility (RRF). Across the approved Recovery and Resilience Plans, Member States included investments and reforms aiming to increase the resilience of their health systems and crisis preparedness by improving the capacity and accessibility of health and care systems

