

FINLAND

PUBLIC ADMINISTRATION AND GOVERNANCE

Country Overview

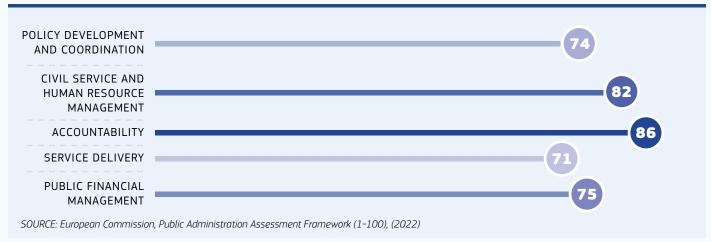
STRATEGIC FRAMEWORK



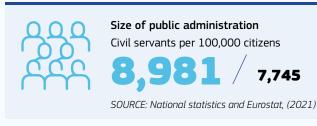
The Finnish 'Strategy for Public Governance Renewal' supports municipal, regional and state levels through eLearning. The policies related to the goals of the strategy emphasise organising services in a people-centric and diverse way, expanding participation, working together, bearing responsibility for climate change mitigation, utilising information, and agile action.

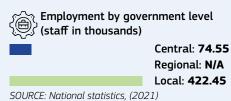
For more information, please see EUPACK Country briefs, https://europa.eu/!NpmyVF

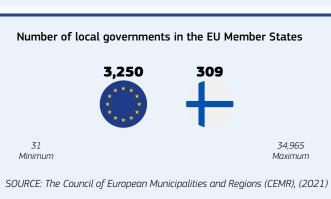
OVERALL PERFORMANCE

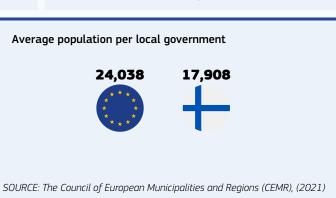


STRUCTURES AND ORGANISATION

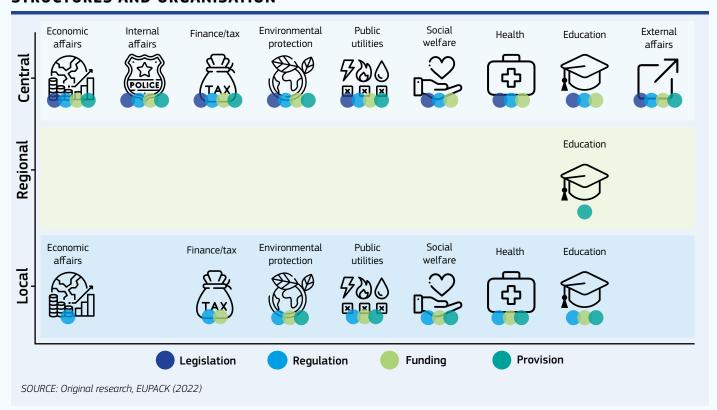




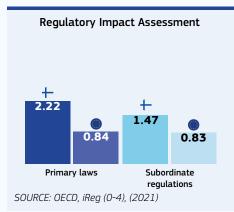




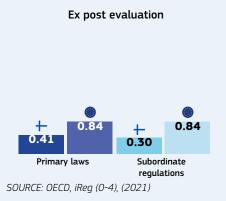
STRUCTURES AND ORGANISATION

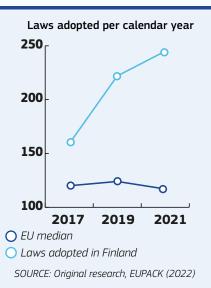


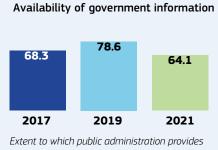
POLICYMAKING AND IMPLEMENTATION











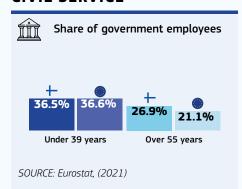
Extent to which public administration provides clear, openly communicated information about how services are delivered, the responsibilities and performance of the public organisations, and how personal data is processed.

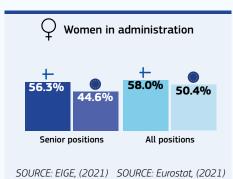
SOURCE: European Commission, eGovernment Benchmark (0-100), (2017, 2019 and 2021)

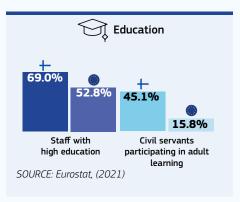


= EU median

CIVIL SERVICE

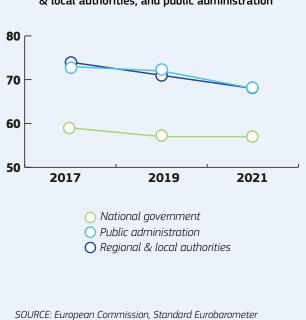






TRUST IN GOVERNMENT

Tendency to trust national government, regional & local authorities, and public administration



= EU average

SERVICE DELIVERY AND DIGITALISATION

