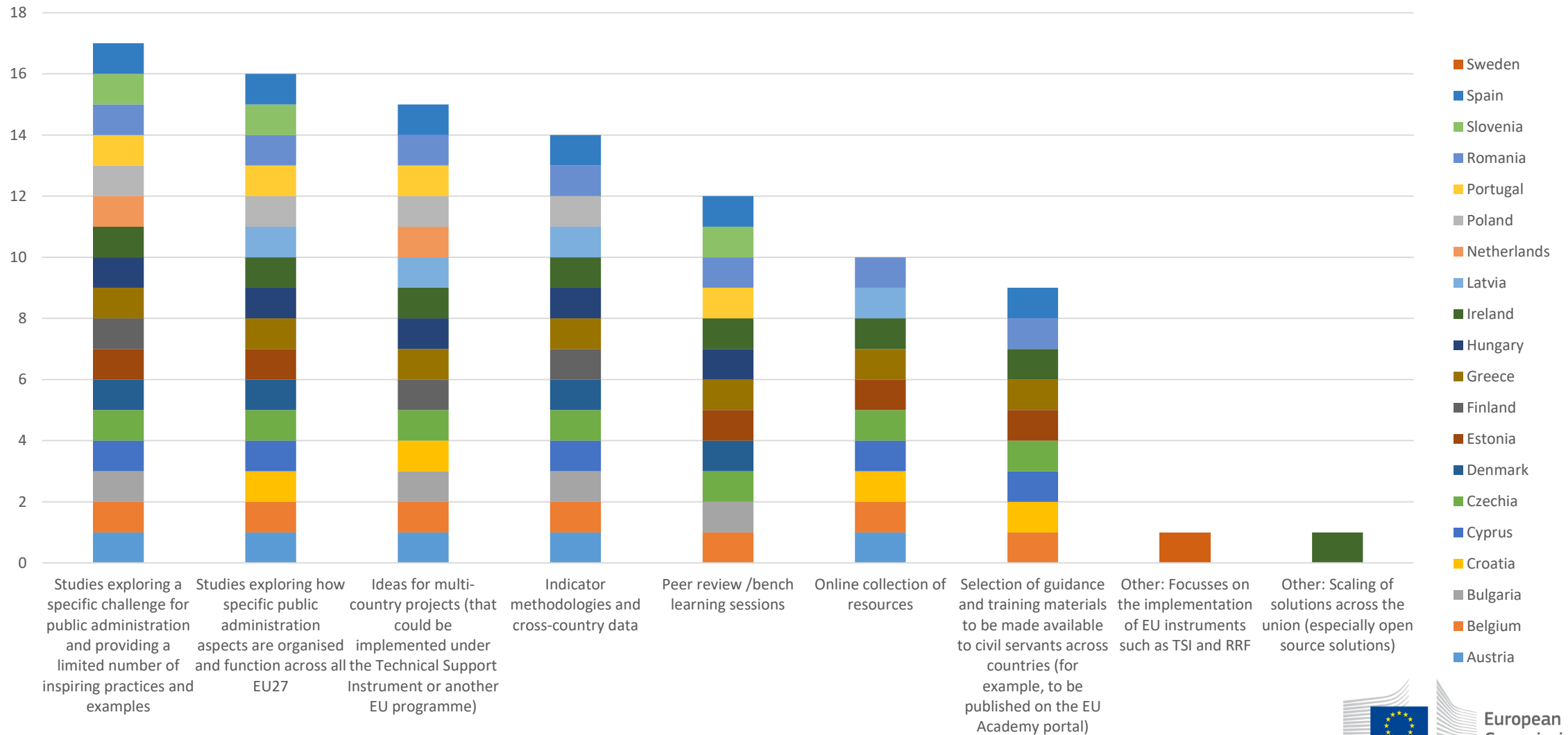




# Survey results

# Expected results from the work of the EG



# Questions:

- As regards the studies and inspirational practices, how much would like to be involved in the preparation of the studies?
- Can peer reviews be the tool for deeper knowledge?

# Ranking – most interesting topics

- Digitalisation of public administration – focus on use of new technologies, management of the digital transformation
- People-centred services, including digital services
- Measuring public administration capacity and performance
- Common standards and principle of public administration
- Implementation of EU instruments
- Multi-level governance
- Attracting talent to public administration
- Skills in public administration

# Questions:

- What focus on digital?
- How to link – not overlap with the digital networks? Joint meetings with the CIOs of the MS?
- Are civil service aspects really a lower priority?

# Recommendations

- Avoid duplication with EUPAN/OECD
- Focus on TSI and RRF, joint projects, facilitate exchange of practice
- Complementarity with other “bodies” (EPC, network of TSI coordination bodies)
- Have deeper analysis and experience sharing of reforms than only general standardized indicators. A forum and practices of experience sharing would be valued highly
- The Commission should not take a prescriptive approach in the studies
- The indicator methodologies need to take into account the organizational specifics, have independent, standardised measurement

# Recommendations

- Prepare a medium-term (6 months) working programme. That would enable Member States to better prepare and contribute to the work of the Expert Group
- Have an in-person meeting on core issues for discussion and to deliberate on a functional programme and anticipated timelines of the expert group