



EUROPEAN COMMISSION
Secretariat-General
Reform and Investment Task Force

9th HIGH-LEVEL MEETING OF THE EXPERT GROUP ON PUBLIC ADMINISTRATION AND GOVERNANCE

Meeting details: Hybrid meeting with simultaneous interpretation in 4 languages EN-FR-DE-ES

Venue: [Thon Hotel EU](#) Quarter, Rue de la Loi 75, Brussels

DATE: 21 March 2025

CHAIR: Kjartan BJÖRNSSON, Head of Unit, Governance and Public Administration, SG REFORM.A.4

MEETING AGENDA

Objectives of the meeting:

- Discuss concept for Digital/Data driven Public Administration
- Update on Commission work (life events study, Eurobarometer surveys)
- Update on the ComPAct Implementation plan

20 March 2025

	Networking cocktail and walk in dinner at Le Jardin du Sommelier, Rue Stevin 206, Brussels		19.00-21.00
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21 March 2021

	<i>Welcome coffee - registration of in-person participants</i>		8.30 - 9:00
	<i>Introductory remarks on new Service and concept for Digital/Data driven Public Administration</i>	Kjartan Björnsson, SG REFORM	9:00 - 9:30
	<i>Country inspiration part I:</i> Real Time Economy in Finland and initiative for interoperability of digital reporting in the EU <ul style="list-style-type: none">Finland's real-time economy: developments, opportunities, concerns, benefits, and costs.Enhancing interoperability of EU business reporting to cut administrative costs and burdens.	Sami Koskinen, Finnish Tax Administration	09:30 - 10:00

	<p><i>Country inspiration part II:</i></p> <p>Automating data flows for reducing administrative burdens for businesses</p> <ul style="list-style-type: none"> • Danish experiences from automated business and sustainability reporting. • A long-term approach to burden reductions: Standardisation, digitalisation, and automation. 	Frederik Weiergang Larsen and Anders Bomholdt, Danish Business Authority	10:00 - 10:30
	<i>Coffee break</i>		10.30 – 10.45
	<p><i>Discussion:</i> Feedback on presentations and on obstacles to more data driven public administrations through wide scale inter-operability and rolling out once-only principle.</p> <p>What does data-driven public administration look like, and which opportunities are there to transform PA and public services?</p>		10:45 – 13:00
	<i>Lunch break</i>		13:00 - 14:00
	<p><i>Discussion (continued):</i> Feedback on presentations and on obstacles to more data driven public administrations through wide scale inter-operability and rolling out once-only principle.</p> <p>What are the next steps and how can the Expert Group, the TSI and other instruments support the process?</p>		14:00 – 14:45
	<p>Update on Commission studies</p> <ul style="list-style-type: none"> • Life events, user centricity and satisfaction with administrative services • Eurobarometer surveys • Quality Public Administration Toolbox – collaborative good practice platform <p><i>Discussion:</i> How to collect, analyse and use user data, how to design procedures thinking about life events?</p>	Thomas Giacoletto, Mina Shoylekova, SG REFORM	14.45 – 15.45
	<p><i>Update on the ComPact Implementation plan</i></p> <ul style="list-style-type: none"> • Monitoring tool • Passport for core competences – update • EU Leadership Programme <p><i>Discussion:</i> Do we need/want to calibrate ComPact implementation?</p>	Cristina Luchici, Mina Shoylekova, SG REFORM	15.45 – 16.45

	<i>Conclusions and outlook</i>	Kjartan Björnsson, SG REFORM	16.45 – 17.00
	<i>End of meeting</i>		17.00

An abstract graphic consisting of numerous curved lines in various colors (blue, green, yellow, orange, red, purple) that sweep across the page from the left side towards the right. The lines vary in thickness and curvature, creating a sense of dynamic movement and energy. They appear to originate from a common area on the left and fan out towards the right, with some lines crossing each other.

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WITH EU EXPERTISE
