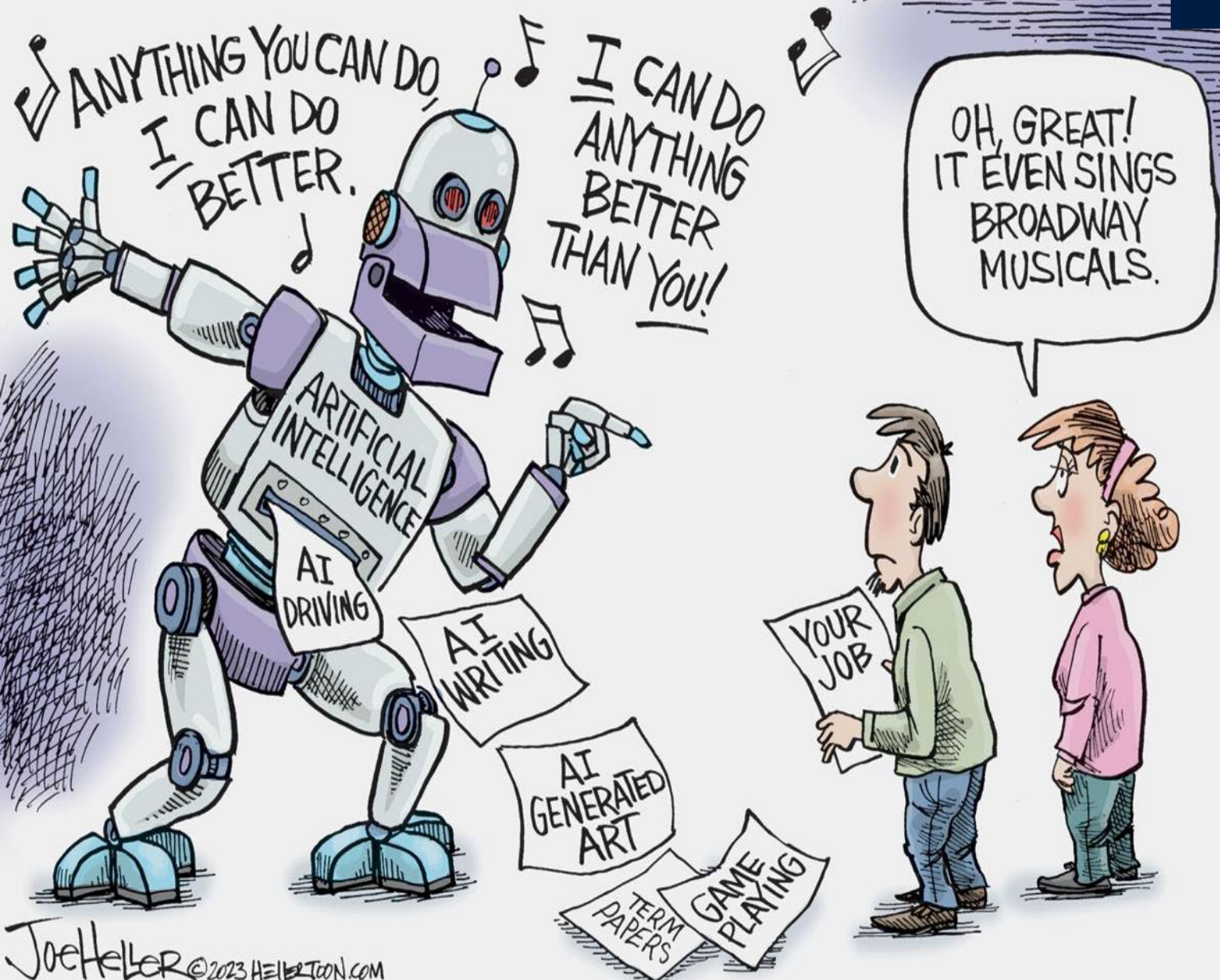




Ministry of the Interior and
Kingdom Relations



Use of AI in Public Administration – the Netherlands

Expert Group Public Administration
and Governance,

Dublin
October 2023

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Coordinator International Affairs

DG for Digitalisation and Public Administration

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Definitions



A.I.

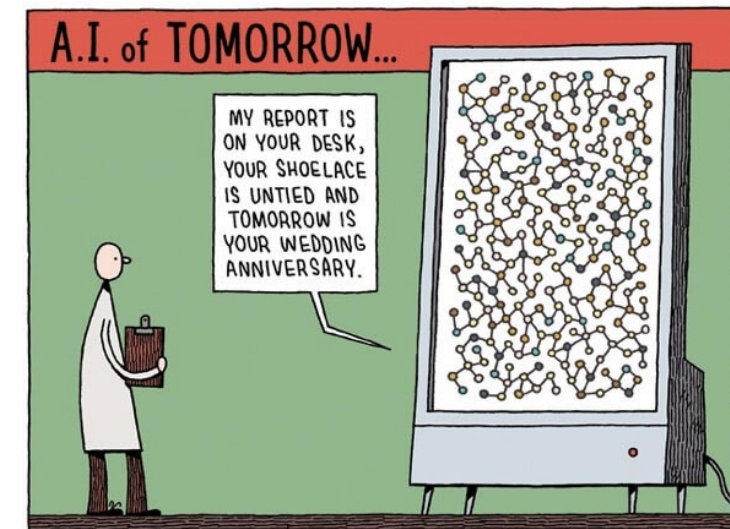
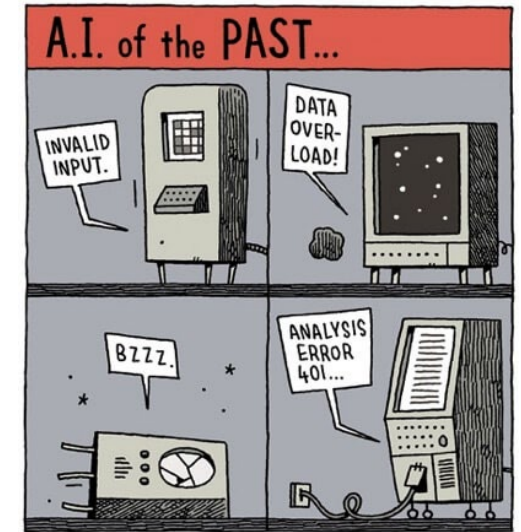
Machine-based systems that can, for a given set of human-defined objectives, make predictions, recommendations or decisions influencing real or virtual environments.

Source: OECD

Algorithm

A set of rules and instructions, that automatically follow a computer when making calculations to solve a problem or answer a question.

Source: Dutch Court of Audit





Dutch approach

Working on a Vision for AI in government

Taking into account:

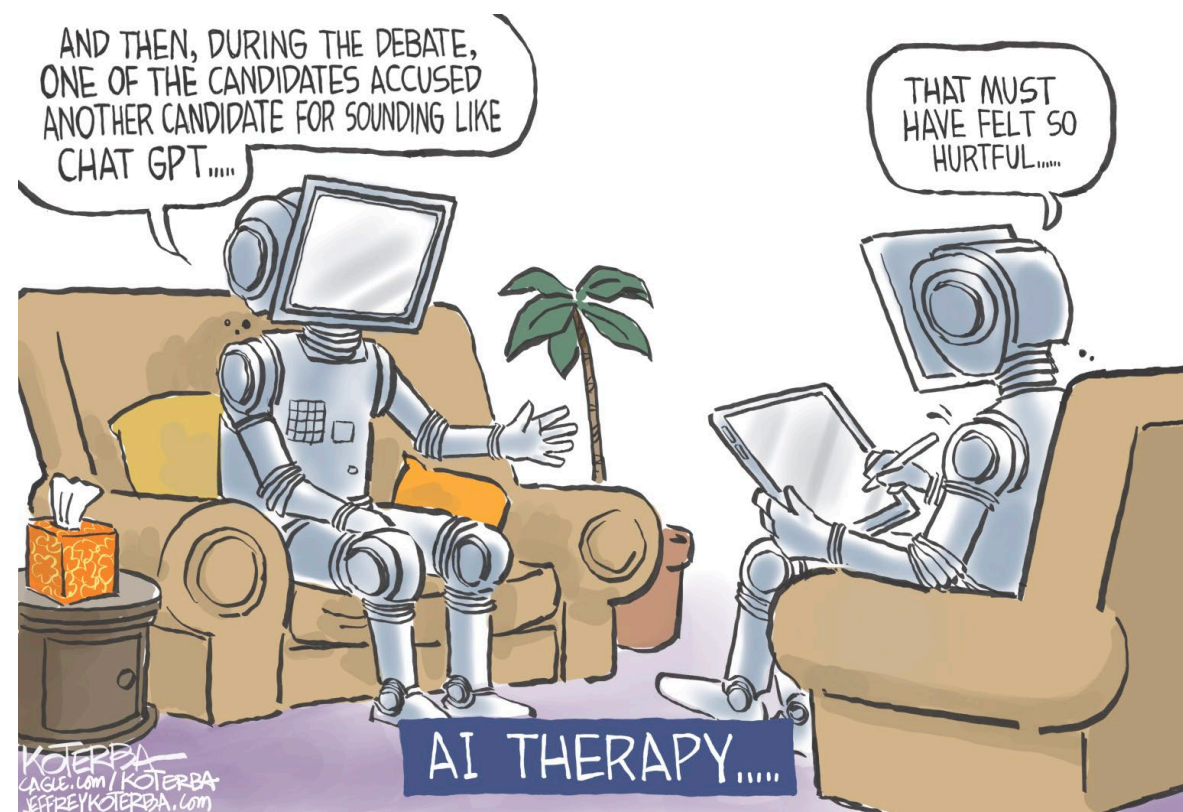
Sustainability – Ethics – Legal perspectives

AI for good

Implementation Framework

Algorithm Register

Digital skills for public servants





The screenshot shows the homepage of the 'Het Algoritmeregister van de Nederlandse overheid'. The browser address bar displays 'https://algoritmes.overheid.nl/nl'. The page features a blue navigation bar with 'Home' and 'Algoritmes' options. The main heading is 'Het Algoritmeregister van de Nederlandse overheid'. Below this is a search section with the text 'Vind een van de 182 algoritmes' and a search input field containing the placeholder 'Zoek op woord, thema of organisatie'. A dark blue 'Zoeken' button with a magnifying glass icon is positioned to the right of the input field. Underneath, there is a section titled 'Bekijk de 3 meest recent gewijzigde algoritmebeschrijvingen' with three links: '> [Readspeaker | Gemeente Oirschot](#)', '> [Readspeaker | Gemeente Reusel-de Mierden](#)', and '> [Registratiesysteem Scheveningen Haven | Gemeente Den Haag](#)'. Below these links is the text 'Of blader door alle algoritmes'. To the right of this list is a light blue box titled 'Over dit register' containing the text: 'In dit Algoritmeregister publiceren steeds meer Nederlandse overheidsorganisaties de algoritmes die zij gebruiken in hun werk. Ze focussen op impactvolle algoritmes en geven de bezoeker inzicht in hoe deze algoritmes werken. [Meer over dit register.](#)'

https://algoritmes.overheid.nl/nl

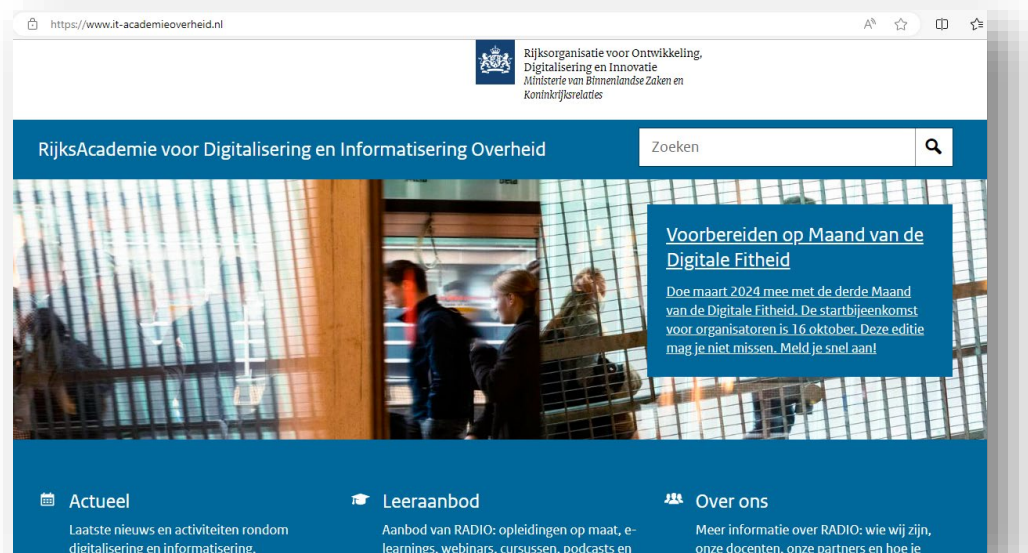


Digital skills of public servants

I Strategy > I - Professionalism

training and specialisation for It professionals

RADIO – Government Academy for Digitalisation, IT and Innovation:
For all civil servants



<https://www.it-academieoverheid.nl/>
<https://ethiek.ai-cursus.nl/home>