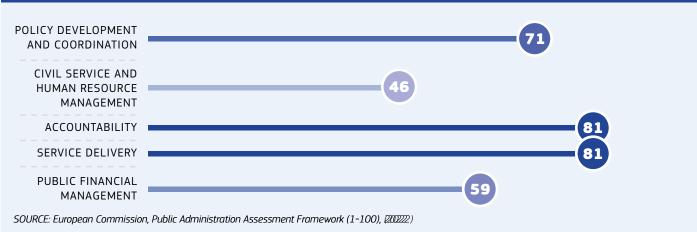


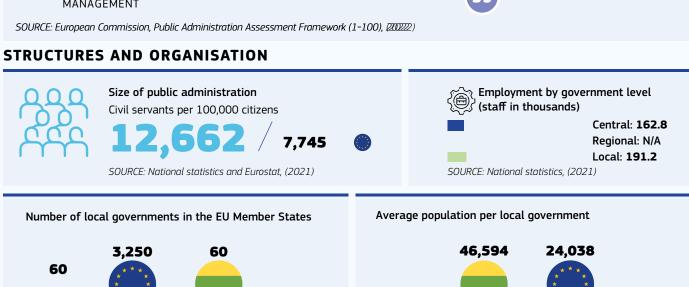
STRATEGIC FRAMEWORK





OVERALL PERFORMANCE





= EU average

31

Minimum

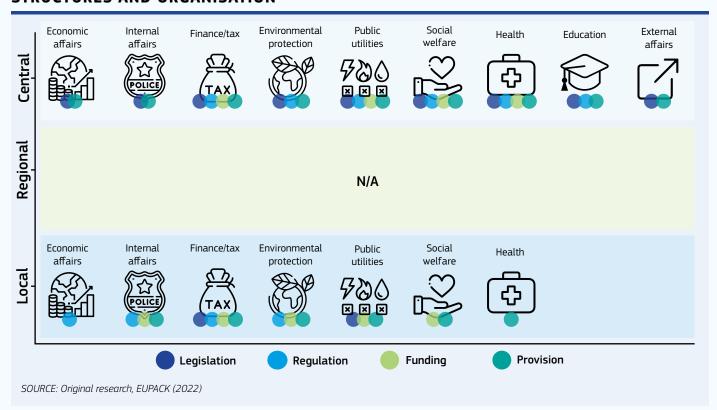
SOURCE: The Council of European Municipalities and Regions (CEMR), (2021)

34,965

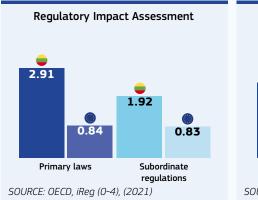
Maximum

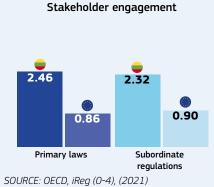
SOURCE: The Council of European Municipalities and Regions (CEMR), (2021)

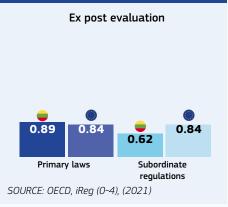
STRUCTURES AND ORGANISATION

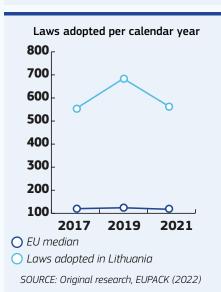


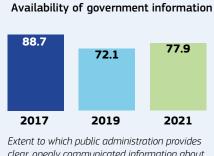
POLICYMAKING AND IMPLEMENTATION











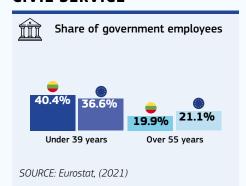
Extent to which public administration provides clear, openly communicated information about how services are delivered, the responsibilities and performance of the public organisations, and how personal data is processed.

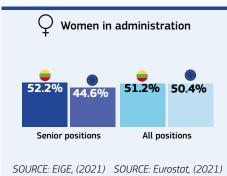
SOURCE: European Commission, eGovernment Benchmark (0-100), (2017, 2019 and 2021)

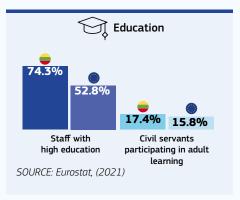


= EU median

CIVIL SERVICE

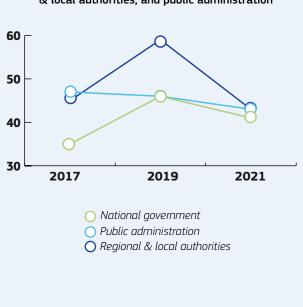






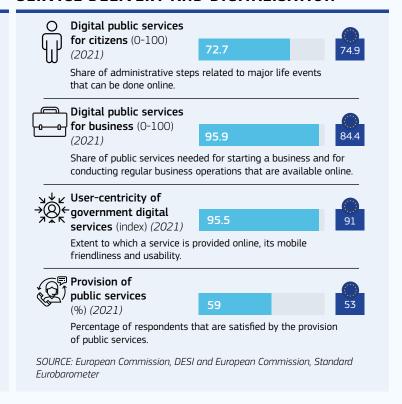
TRUST IN GOVERNMENT

Tendency to trust national government, regional & local authorities, and public administration



SOURCE: European Commission, Standard Eurobarometer

SERVICE DELIVERY AND DIGITALISATION



= EU average