



BULGARIA

PUBLIC ADMINISTRATION AND GOVERNANCE

Country Overview



STRATEGIC FRAMEWORK

The national development programme (NDP) "BULGARIA 2030" is the strategic document compiling Bulgaria's reform initiatives, which defines policy-making and implementation. The programme sets three national goals: Accelerated economic development, solving the demographic problem, and reducing inequalities.

For more information, please see EUPACK Country briefs, <https://europa.eu/!NpmyVF>

OVERALL PERFORMANCE



SOURCE: European Commission, Public Administration Assessment Framework (1-100), (2022)

STRUCTURES AND ORGANISATION



Size of public administration
Civil servants per 100,000 citizens

9,908 / **7,745**

SOURCE: National statistics and Eurostat, (2021)



Employment by government level
(staff in thousands)

	Central: 393.3
	Regional: 53.4
	Local: 239.1

SOURCE: National statistics, (2021)

Number of local governments in the EU Member States

3,250



31
Minimum

581



34,965
Maximum

SOURCE: The Council of European Municipalities and Regions (CEMR), (2021)

Average population per local government

24,038



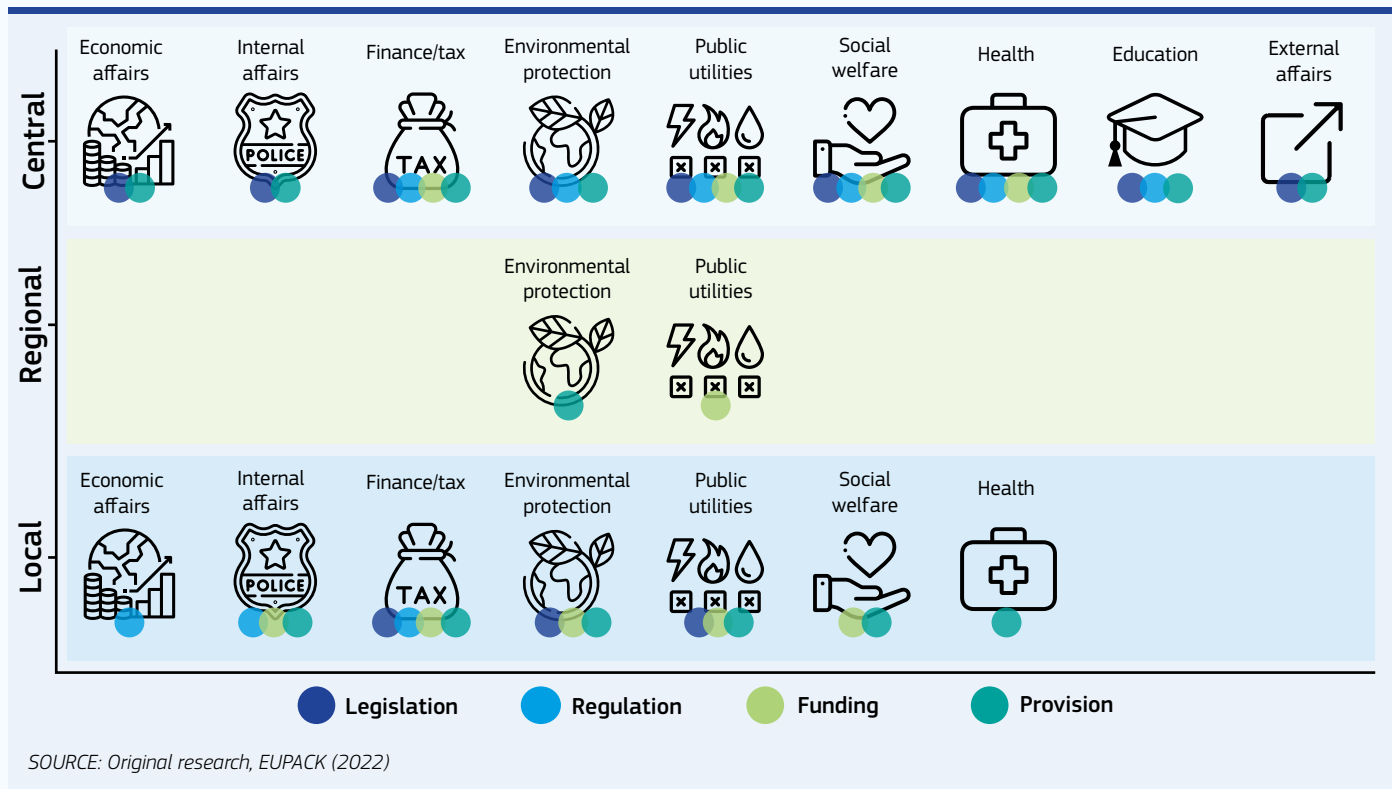
11,904



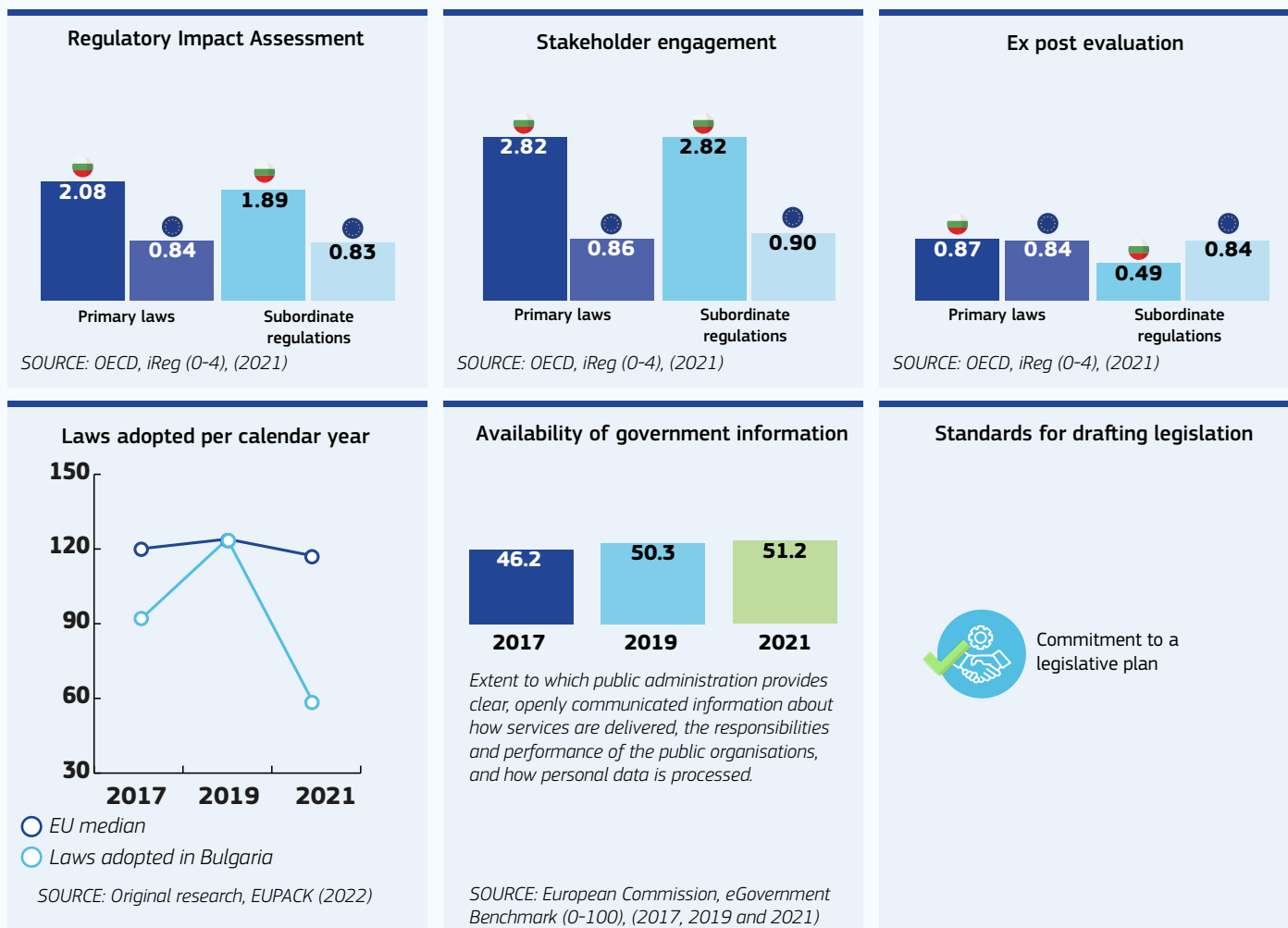
SOURCE: The Council of European Municipalities and Regions (CEMR), (2021)

= EU average

STRUCTURES AND ORGANISATION



POLICYMAKING AND IMPLEMENTATION

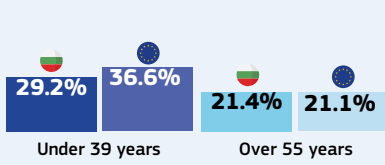


= EU median

CIVIL SERVICE



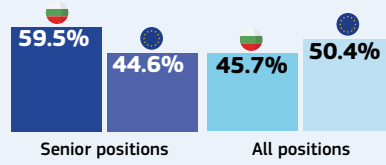
Share of government employees



SOURCE: Eurostat, (2021)



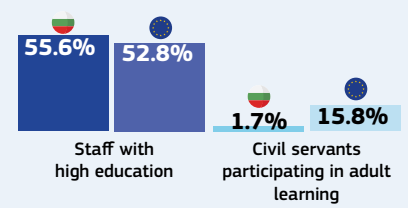
Women in administration



SOURCE: EIGE, (2021) SOURCE: Eurostat, (2021)



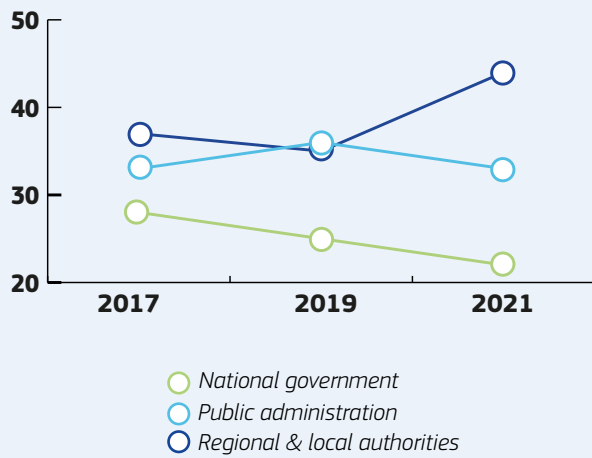
Education



SOURCE: Eurostat, (2021)

TRUST IN GOVERNMENT

Tendency to trust national government, regional & local authorities, and public administration



SOURCE: European Commission, Standard Eurobarometer

= EU average

SERVICE DELIVERY AND DIGITALISATION



Digital public services for citizens (0-100) (2021)

56.9

74.9

Share of administrative steps related to major life events that can be done online.



Digital public services for business (0-100) (2021)

87.3

84.4

Share of public services needed for starting a business and for conducting regular business operations that are available online.



User-centricity of government digital services (index) (2021)

79.5

91

Extent to which a service is provided online, its mobile friendliness and usability.



Provision of public services (%) (2021)

28

53

Percentage of respondents that are satisfied by the provision of public services.

SOURCE: European Commission, DESI and European Commission, Standard Eurobarometer