



European Commission

# LATVIA

## PUBLIC ADMINISTRATION AND GOVERNANCE

### Country Overview

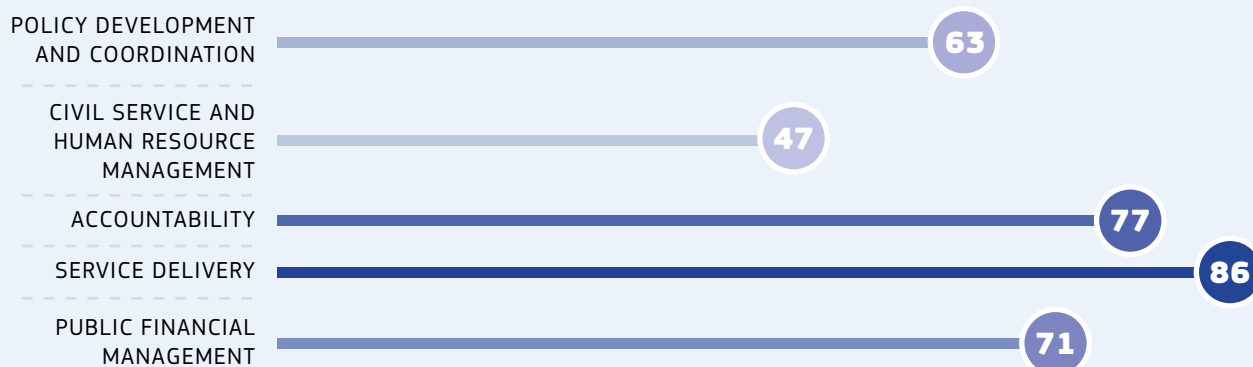
### STRATEGIC FRAMEWORK

The draft 'Modernisation Plan for Public Administration 2023-2027' sets strategic actions for 2030. This document includes measures to promote accountable administration, effective policy design, reform of public service governance, development of innovations, human resource management (HRM), a smart working environment, and a centralised administrative centre for public administration.

For more information, please see EUPACK Country briefs, <https://europa.eu/!NpmyVF>



### OVERALL PERFORMANCE



SOURCE: European Commission, Public Administration Assessment Framework (1-100), (2022)

### STRUCTURES AND ORGANISATION



Size of public administration  
Civil servants per 100,000 citizens

**12,195** / **7,745**

SOURCE: National statistics and Eurostat, (2021)



Employment by government level  
(staff in thousands)

Central: **96.5**  
Regional: **N/A**  
Local: **134.4**

SOURCE: National statistics, (2021)

#### Number of local governments in the EU Member States

**3,250**



**35**



31  
Minimum

34,965  
Maximum

SOURCE: The Council of European Municipalities and Regions (CEMR), (2021)

#### Average population per local government

**54,092**



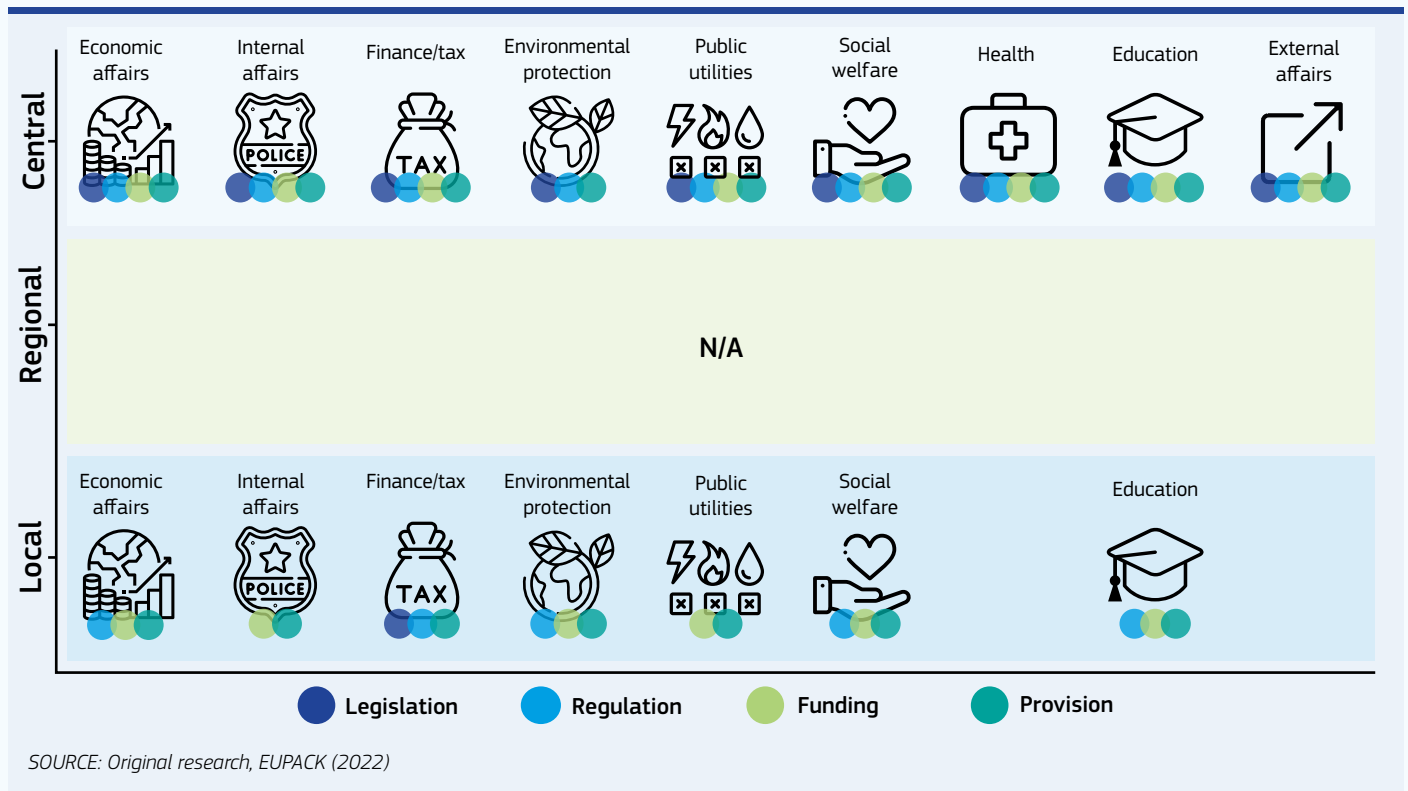
**24,038**



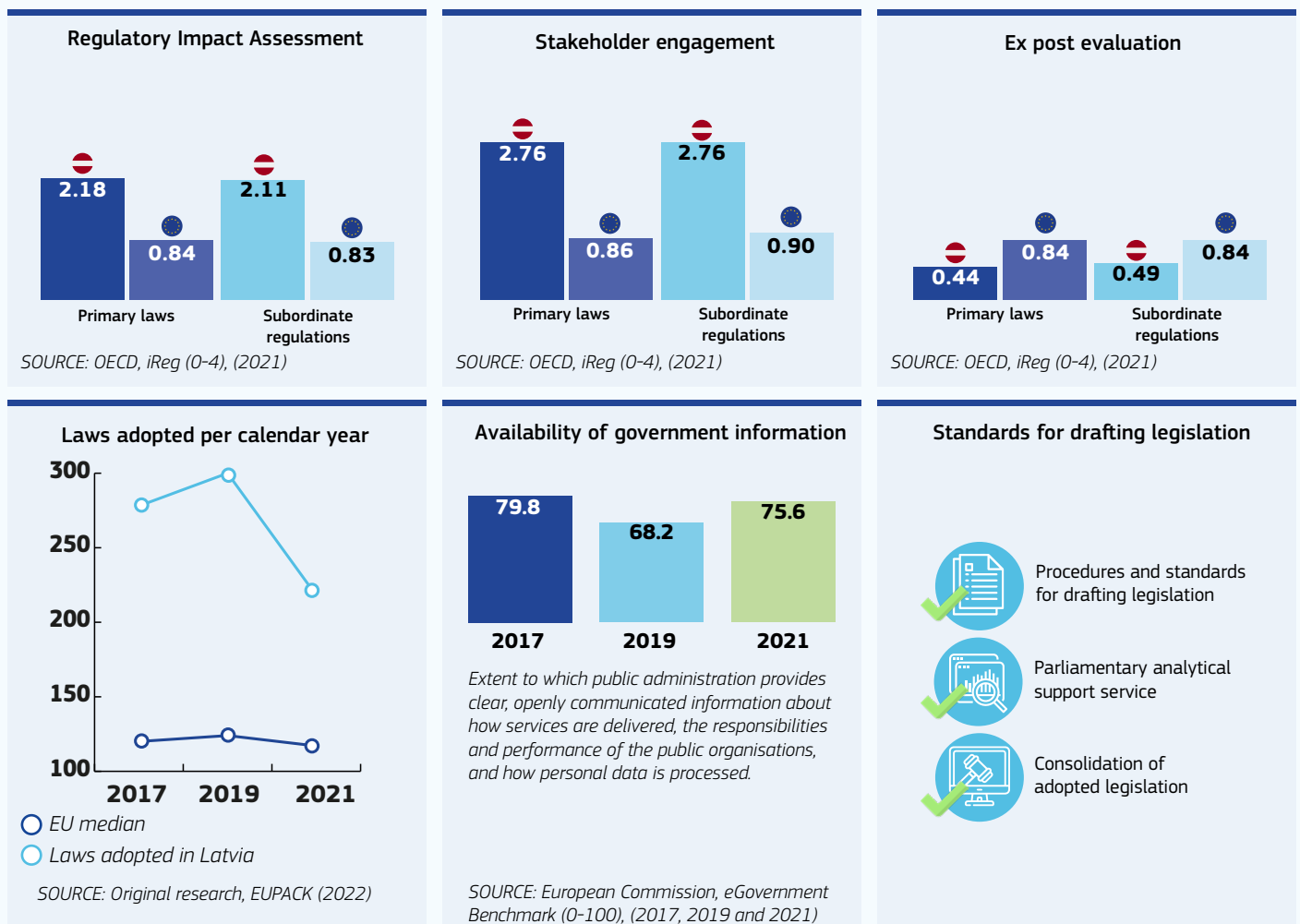
SOURCE: The Council of European Municipalities and Regions (CEMR), (2021)

= EU average

## STRUCTURES AND ORGANISATION



## POLICYMAKING AND IMPLEMENTATION

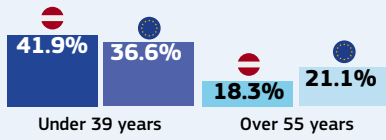


= EU median

## CIVIL SERVICE



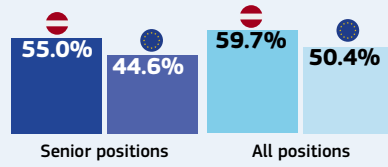
### Share of government employees



SOURCE: Eurostat, (2021)



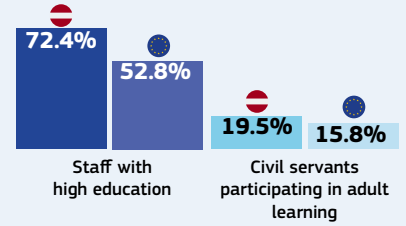
### Women in administration



SOURCE: EIGE, (2021) SOURCE: Eurostat, (2021)



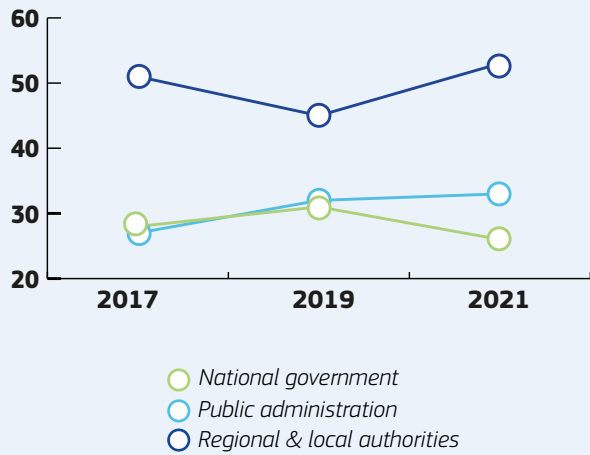
### Education



SOURCE: Eurostat, (2021)

## TRUST IN GOVERNMENT

### Tendency to trust national government, regional & local authorities, and public administration



SOURCE: European Commission, Standard Eurobarometer

= EU average

## SERVICE DELIVERY AND DIGITALISATION



### Digital public services for citizens (0-100) (2021)



Share of administrative steps related to major life events that can be done online.



### Digital public services for business (0-100) (2021)



Share of public services needed for starting a business and for conducting regular business operations that are available online.



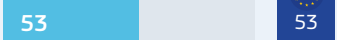
### User-centricity of government digital services (index) (2021)



Extent to which a service is provided online, its mobile friendliness and usability.



### Provision of public services (%) (2021)



Percentage of respondents that are satisfied by the provision of public services.

SOURCE: European Commission, DESI and European Commission, Standard Eurobarometer