



RIIGIKANTSELEI

INNO
TIIM

12.10

Estonian Public Sector Innovation Team



how it got started?

- joint project of 7 ministries, now all 11 ministries are behind the team
- launched in 2018 as experiment for 3 years
- each ministry chipped in, now fully in Government Office's budget
- team of 3, now 4/5

bringing organisations together

"In this team we felt like it was everybody's project. All contributed. It was not one ministry or another ministry. It was US. I have not experienced that before and I have been in civil service for a long time"



new ways of working

*"You do not have to order a survey. Go
out of the office and test!"*



fresh user-centric solutions

“Two months ago I would have banned all electric scooters. Now i tell everyone – go and try it out and then decide.”





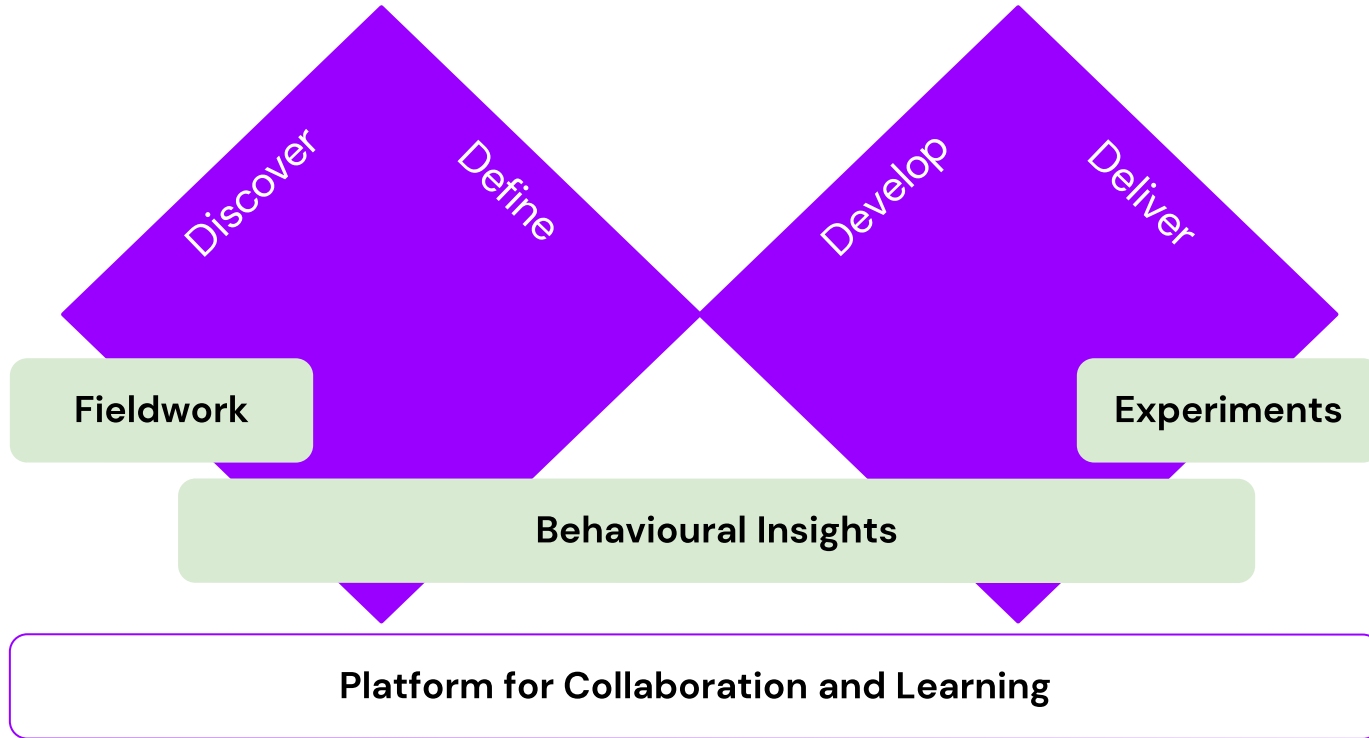
motivated civil servants

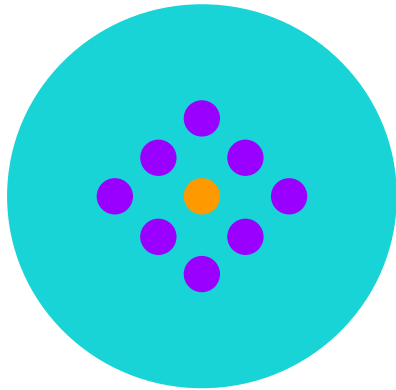
"You give strength to people who want to do things differently."





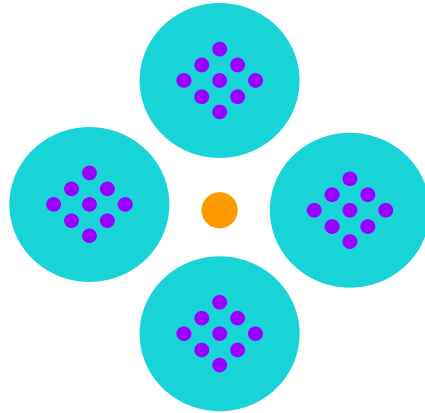
design thinking double diamond





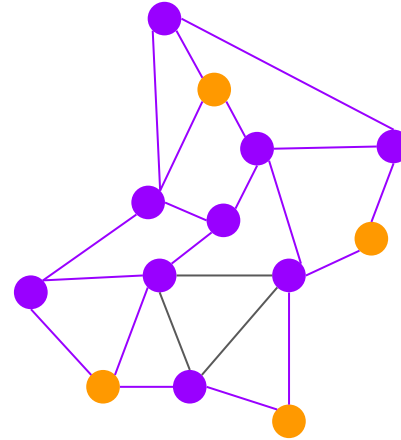
Innovation Programme

26



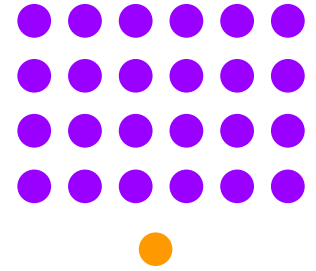
Innovation Sprints and Nudgethons

105 and 78



Networks

ca 200



Evangelism

ca 4000



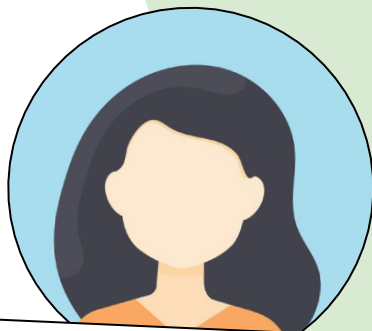
Helelyn Tammsaar



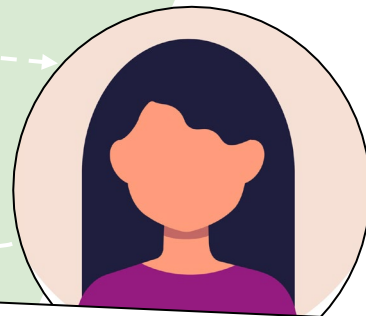
Kersten Kõrge



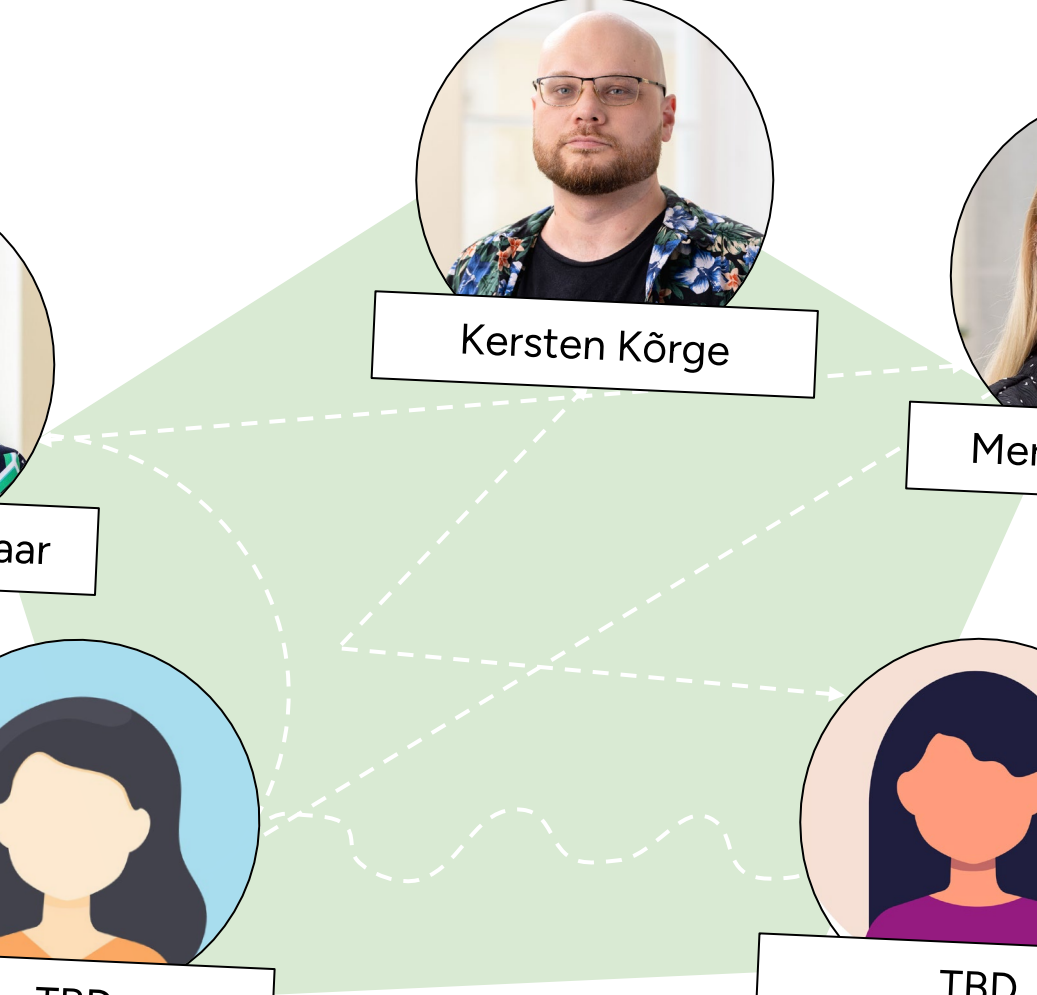
Merilin Truuväärt



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Thank you! Questions?

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