



POLAND

PUBLIC ADMINISTRATION AND GOVERNANCE

Country Overview

STRATEGIC FRAMEWORK

The 'Polish Deal', accompanied by the Personal Income Tax (PIT) Act and the Corporate Income Tax Act, is the latest main societal reform. The Deal is based in the following five pillars: Lower taxes, funds for health policies, affordable housing, higher pensions, and job creation. Additionally to the 'Polish Deal', the National Reform Programme (NRP) and the National Recovery and Resilience Plan (NRRP) are the key documents outlining reform initiatives in Poland.

For more information, please see EUPACK Country briefs, <https://europa.eu/!NpmyVF>



OVERALL PERFORMANCE



SOURCE: European Commission, Public Administration Assessment Framework (1-100), (2022)

STRUCTURES AND ORGANISATION



Size of public administration
Civil servants per 100,000 citizens

8,995 / **7,745**

SOURCE: National statistics and Eurostat, (2021)



Employment by government level (staff in thousands)

Central: **N/A**
Regional: **N/A**
Local: **N/A**

SOURCE: National statistics, (2021)

Number of local governments in the EU Member States

3,250



31
Minimum

2,477



34,965
Maximum

SOURCE: The Council of European Municipalities and Regions (CEMR), (2021)

Average population per local government

24,038



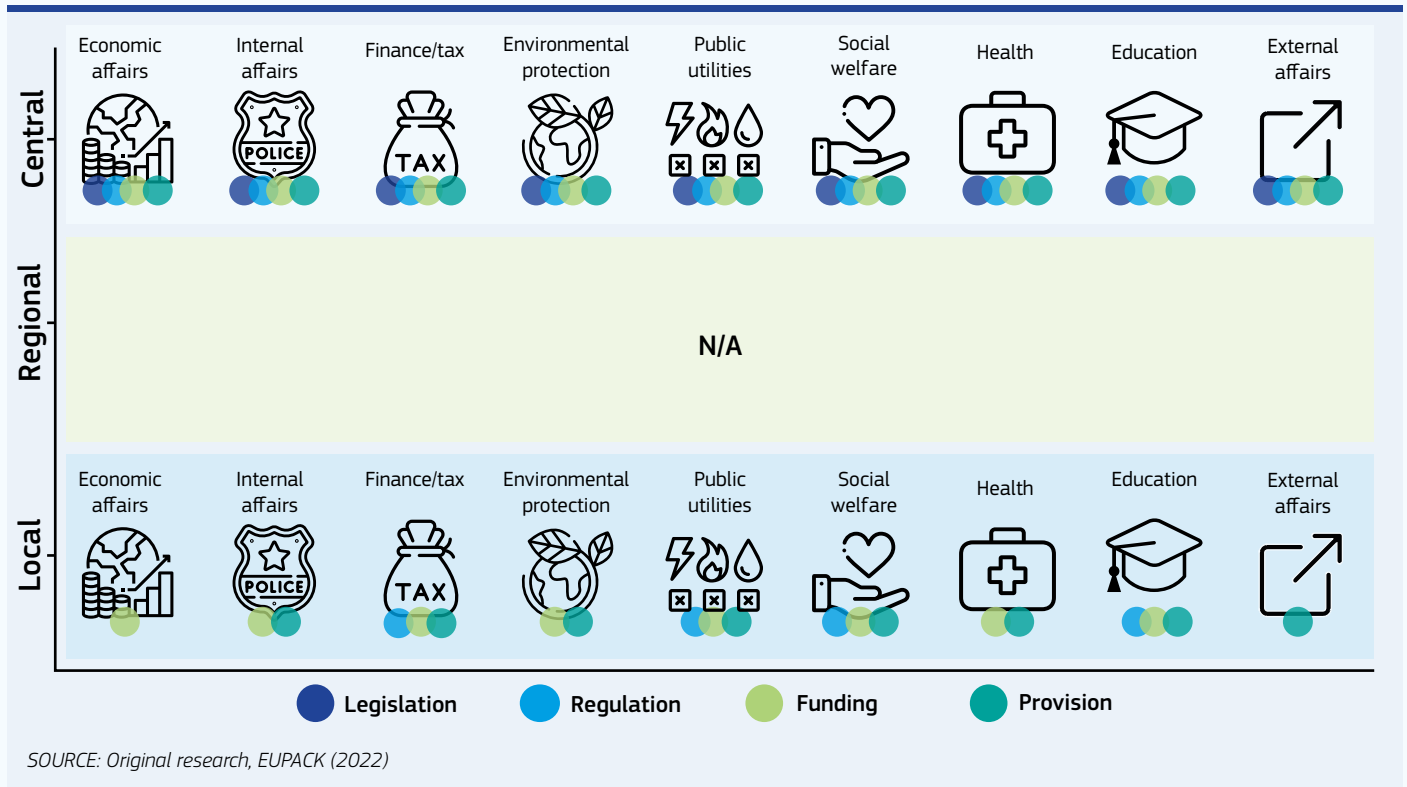
15,276



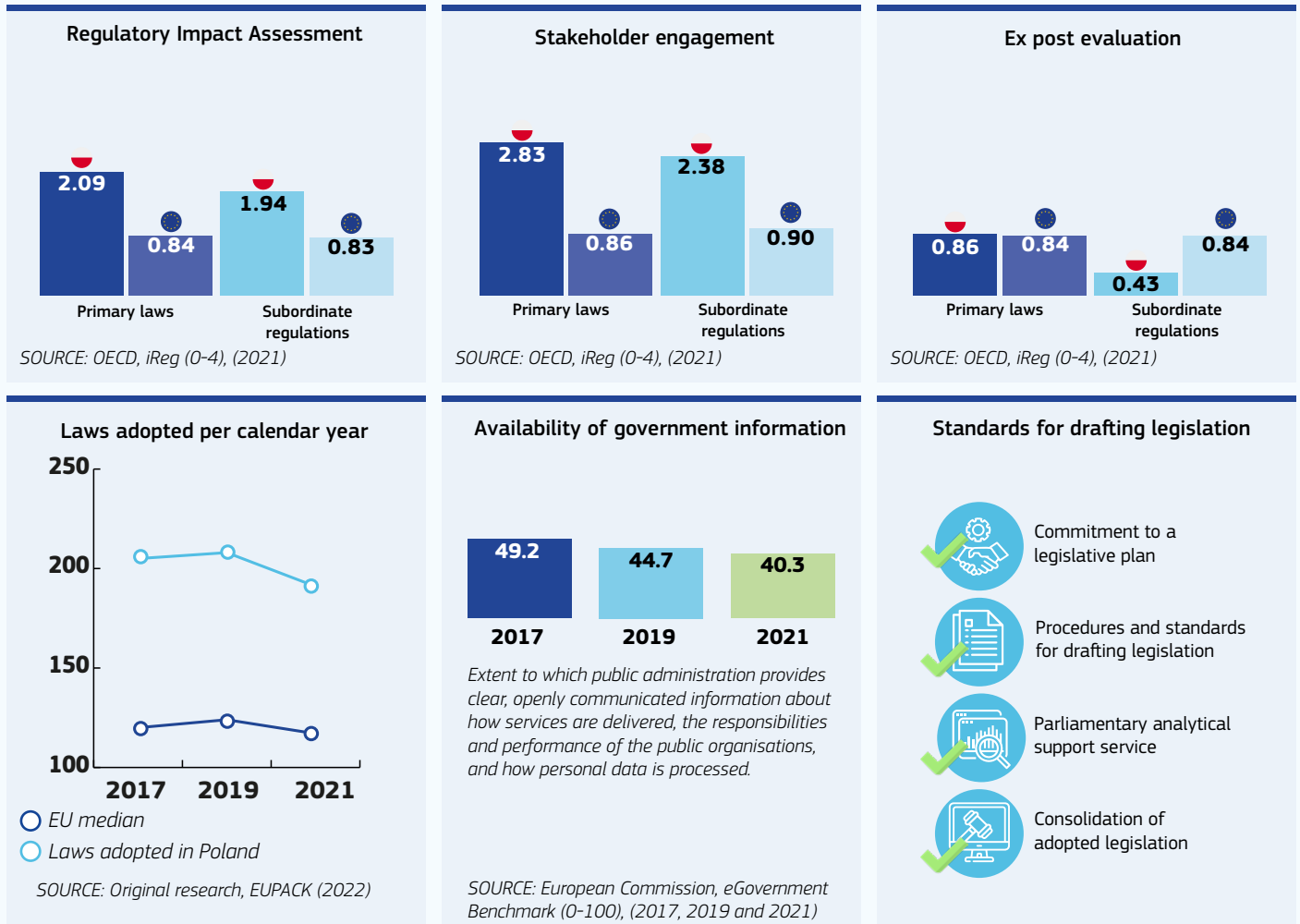
SOURCE: The Council of European Municipalities and Regions (CEMR), (2021)

= EU average

STRUCTURES AND ORGANISATION



POLICYMAKING AND IMPLEMENTATION

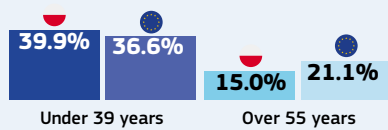


= EU median

CIVIL SERVICE



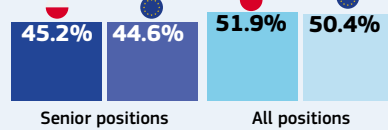
Share of government employees



SOURCE: Eurostat, (2021)



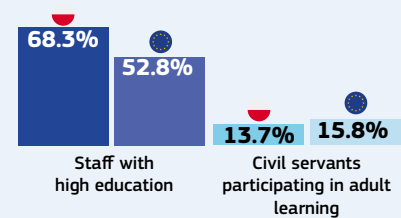
Women in administration



SOURCE: EIGE, (2021) SOURCE: Eurostat, (2021)



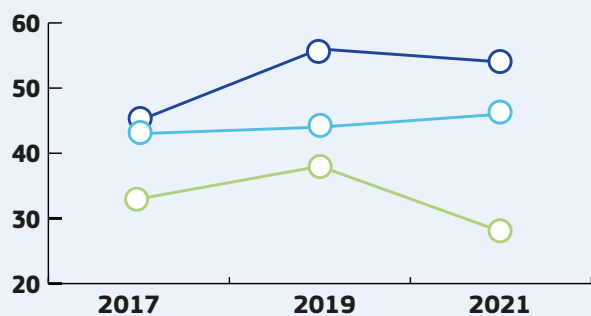
Education



SOURCE: Eurostat, (2021)

TRUST IN GOVERNMENT

Tendency to trust national government, regional & local authorities, and public administration



- National government
- Public administration
- Regional & local authorities

SOURCE: European Commission, Standard Eurobarometer

= EU average

SERVICE DELIVERY AND DIGITALISATION



Digital public services for citizens (0-100) (2021)



Share of administrative steps related to major life events that can be done online.



Digital public services for business (0-100) (2021)



Share of public services needed for starting a business and for conducting regular business operations that are available online.



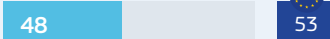
User-centricity of government digital services (index) (2021)



Extent to which a service is provided online, its mobile friendliness and usability.



Provision of public services (%) (2021)



Percentage of respondents that are satisfied by the provision of public services.

SOURCE: European Commission, DESI and European Commission, Standard Eurobarometer